

INOGENI



# INOGENI CAM230 User Guide

User guide

Version 1.0

April 12, 2023

## VERSION HISTORY

Version	Date	Description
1.0	April 12, 2023	First release.

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# TYPICAL APPLICATION

Here is a typical connection diagram used for the CAM230 device in a videoconferencing setup.

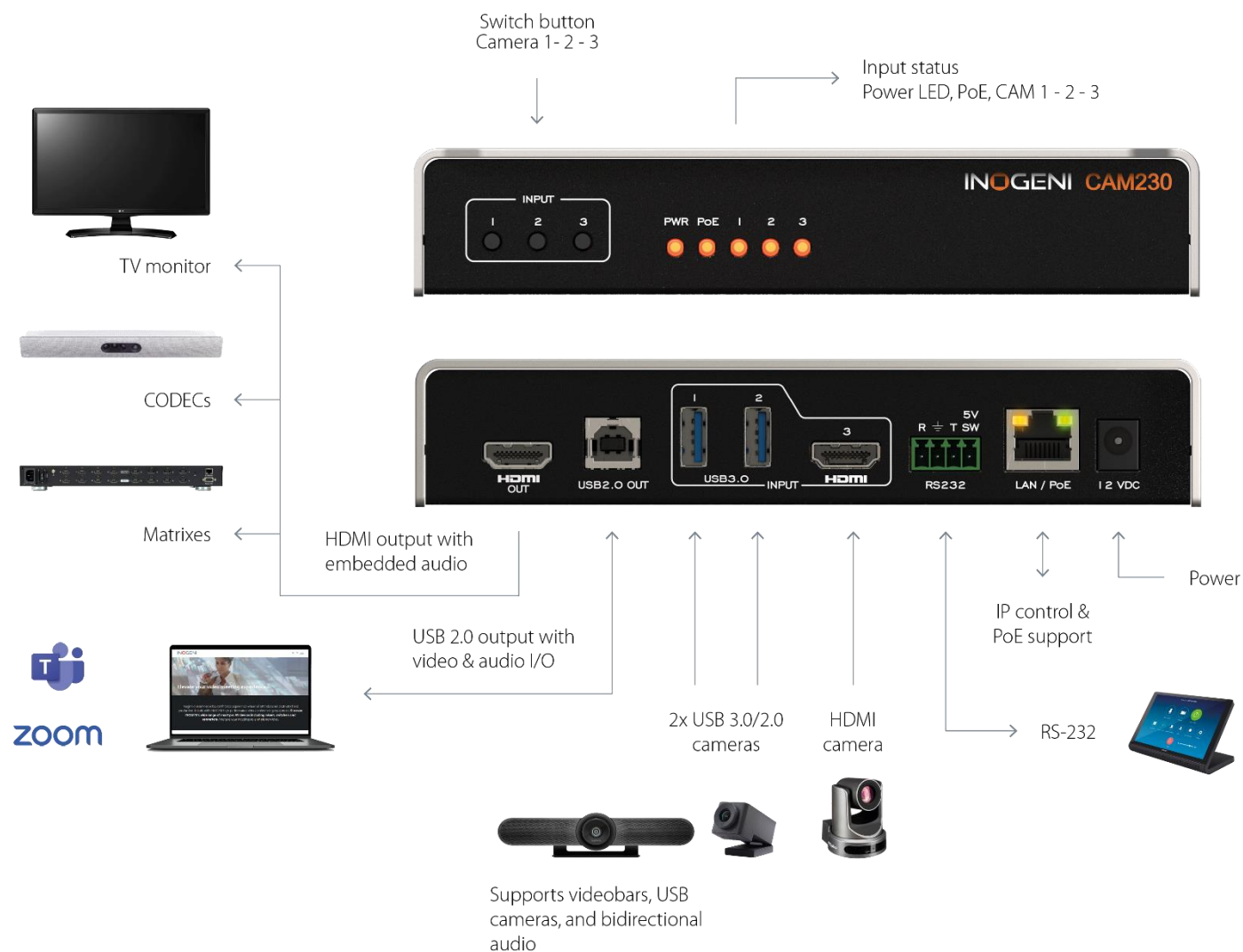


Figure 1: Common use case

## BLOCK DIAGRAM

Here is a simple block diagram to better understand the usage of the product.

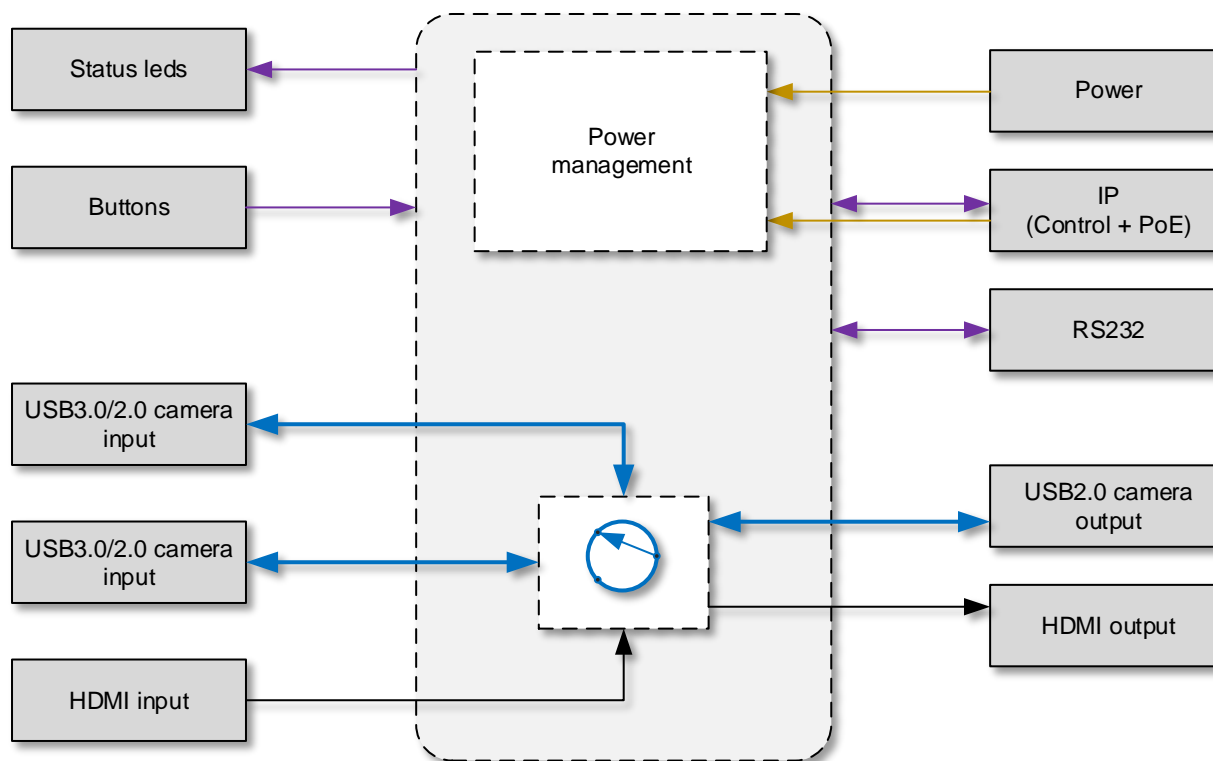


Figure 2: Basic block diagram

The device embeds a video switch that can connect to USB3.0/2.0 and HDMI cameras. The device will output video content from the selected source over HDMI and USB2.0 outputs simultaneously.

This can give you a great asset to your videoconferencing equipment to switch camera interface easily without going into your UC settings.

## AUDIO ROUTING

The device can connect to USB microphones/speakerphones and on a HDMI feed that includes audio. These sources can be sent over the HDMI output and to the USB2.0 output.

The USB2.0 interface embeds a digital audio interface which implements a microphone and a speaker device. Ultimately, the UC software connected to the USB2.0 camera interface can receive and transmit audio from/to the connected USB videobar.

## DEVICE INTERFACES

Here are the devices interfaces.



Figure 3: Front side connections

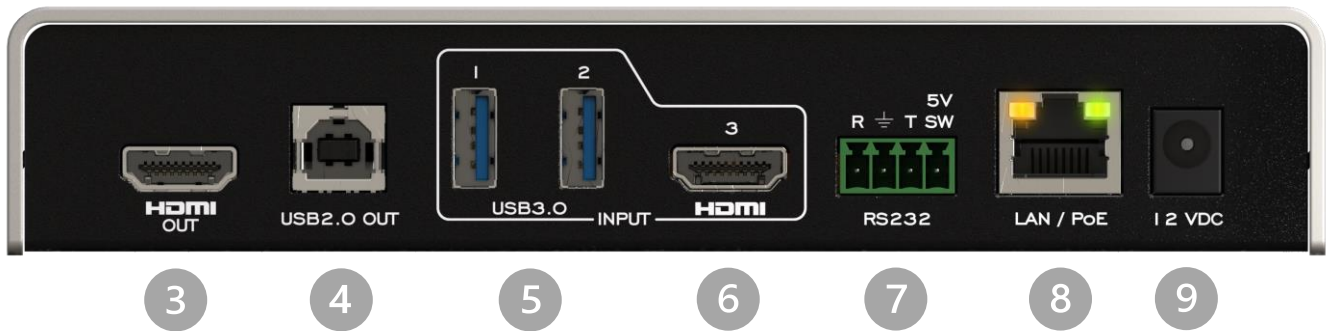


Figure 4: Back side connections

- ① Input selection buttons
- ② Input status LEDs
- ③ HDMI output
- ④ USB2.0 camera output
- ⑤ USB3.0 camera inputs
- ⑥ HDMI camera input
- ⑦ RS232 and remote interface
- ⑧ LAN/PoE interface
- ⑨ +12VDC power input

## LEDS BEHAVIOR

Here are the LEDs behavior:

Power input	
<b>OFF</b>	No power.
<b>SOLID</b>	Device is powered up.
PoE	
<b>OFF</b>	Not powered from PoE.
<b>SOLID</b>	Powered from PoE.
Input led	
<b>OFF</b>	Input not detected and not selected.
<b>LOW</b>	Input detected and not selected.
<b>FLASH-LOW</b>	Input not detected and selected.
<b>HIGH</b>	Input detected and selected.

## SPECIFICATIONS

Here is the complete specification.

Physical details	
<b>Dimensions (W x L x H)</b>	17.33 cm x 11.57 cm x 3.26 cm 6.82" x 4.55" x 1.28"
<b>Power supply</b>	12V (100-240 VAC 50/60Hz to 12V/1.2A DC) – or – PoE source compliant with IEEE 802.3af (802.3at Type 1)
<b>Weight</b>	606 g
<b>Package content</b>	1 x USB 2.0 Type-B to Type-A cable (3ft). 1 x terminal block connection. 1 x 12V power supply.
<b>Operating temperature</b>	0° to 45° C (32° to 113° F)
<b>Storage temperature</b>	-40° to 105° C (-40° to 221° F)
<b>Relative humidity</b>	0% to 90% non-condensing
<b>UPC code</b>	51497302825
<b>Origin</b>	Canada
<b>Warranty</b>	2 years

USB inputs	
<b>2x USB 3.0 inputs</b>	<b>1x USB 3.0/2.0 camera</b> Uncompressed, YUYV/NV12/I420 – 1080p50/60, 4K30 MJPEG – 1080p30

HDMI input	
<b>Resolution</b>	1080p50/60 fps, 720p50/60 fps
<b>Connector</b>	HDMI

HDMI output	
<b>Resolution</b>	3840x2160p23.98/24/25/29.97/30 fps, 1080p50/60 fps, 720p50/60 fps
<b>Connector</b>	HDMI

USB 2.0 output	
<b>USB-B Type-B connector</b>	Device will expose a UVC interface over USB 2.0 up to 1080p30 MJPEG with a digital audio input and output interfaces

Audio	
<b>Digital audio I/O</b>	Embedded in HDMI or USB

Control	
<b>Control options</b>	Front buttons RS-232 LAN USB
<b>IP interface</b>	100 Mbps
<b>RS232 interface</b>	Baud rate: 9600 Data bits: 8 Stop bits: 1 Parity: None Flow control: None

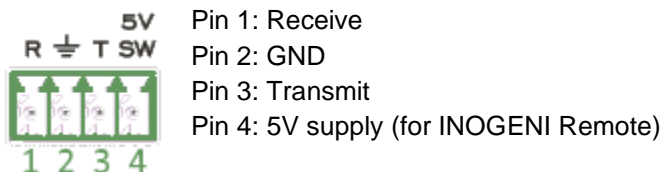
Certifications	
<b>HDCP compliant</b>	The device does not decrypt BD/DVD movies, satellite/cable receivers or other encrypted sources.
<b>Certifications</b>	FCC, CE, RoHS, IEC62368, SoV
<b>TAA-compliant</b>	Yes

Compatibility	
<b>Operating system</b>	NO driver installation necessary Windows 7 and above (32/64-bit) macOS 10.10 and above Linux (kernel v2.6.38 and above)
<b>Cameras Supported</b>	Cameras (or video Source) with a HDMI or USB outputs
<b>Software Compatibility</b>	UVC-compliant. Runs with all software compatible to DirectShow/MediaFoundation, V4L2, QuickTime and AVFoundation.



## SERIAL COMMUNICATION PROTOCOL

Here is the complete list of commands provided through the serial connection.  
As written on the back of the device, here is the pinout of the terminal block.



Typically, commands will return ACK in case of success and NACK in case of failure.

Note that if serial interface was disabled using REST API, commands will not be parsed, and no response will be provided.

**Baud rate:** 9600 // **Data bits:** 8 // **Stop bits:** 1 // **Parity:** None // **Flow control:** None

Command	Argument(s)	Description
HELP	None	Return command list with description
RSTR	None	Restore default settings
RESET	None	Reset/reboot the device
IP	None	Returns IP address
VERSION	None	Returns firmware version
QUIT	None	Restart application
STATUS	None	Return devices, video/audio inputs and HDMI output status
PAN	1 argument (integer) The sign specifies the direction. We multiply the argument by the camera smallest step, and if the speed is too fast, we go as fast as the camera allow. We recommend using values between -10 and 10.	Relative pan of the selected camera
TILT	1 argument (integer) The sign specifies the direction. We multiply the argument by the camera smallest step, and if the speed is too fast, we go as fast as the camera allow. We recommend using values between -10 and 10.	Relative tilt of the selected camera
ZOOM	1 argument (integer) The sign specifies the direction. We multiply the argument by the camera smallest step, and if the speed is too fast, we go as fast as the camera allow. We recommend using values between -10 and 10.	Relative zoom of the selected camera
SETHDMI	1 argument (integer) Possible parameters: 0 => 1080P60 1 => 1080P50 2 => 720P60 3 => 720P50 4 => 4K24 5 => 4K25 6 => 4K30	Set HDMI output mode
SETVIDEOFORMAT	2 arguments (integer)	Set video input format

	<p>1<sup>st</sup> arg: &lt;inputIndex&gt;  1 =&gt; USB input #1  2 =&gt; USB input #2  3 =&gt; HDMI input</p> <p>2<sup>nd</sup> arg: &lt;formatIndex&gt;</p>	
<b>GETVIDEOFORMATS</b>	<p>1 argument (integer)  The argument specifies the index of the video input for which we want to get the available formats.  1 =&gt; USB input #1  2 =&gt; USB input #2  3 =&gt; HDMI input</p>	Get video input format
<b>SETAUDIOINPUT</b>	<p>1 argument (integer)  The argument specifies the index of the audio input.  1 =&gt; USB input #1  2 =&gt; USB input #2  3 =&gt; HDMI input  To see available inputs, use STATUS command.</p>	Set audio input
<b>SETVIDEOINPUT</b>	<p>1 argument (integer)  The argument specifies the index of the video input.  1 =&gt; USB input #1  2 =&gt; USB input #2  3 =&gt; HDMI input  To see available inputs, use STATUS command.</p>	Set video input
<b>SETVIDEOINPUTMODE</b>	<p>1 argument (integer)  The argument specifies if we want manual or automatic switching.  0 =&gt; manual switching  1 =&gt; automatic switching</p>	Set video input switching mode

## INOGENI REMOTE



The INOGENI Remote needs to be connected to the terminal block port in order to operate. Apply wiring accordingly. This remote is sending serial commands to the device. Make sure to set the **DIP SW6** below the device to ON in order to apply power to the remote before going further. See “DIP SWITCHES” section and user manual of the INOGENI REMOTE for more details.



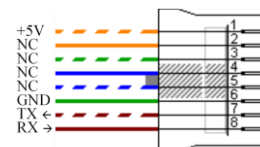
**Do not plug a RJ45 cable between the INOGENI device and the REMOTE.**

### INOGENI device side



Pin 1: Receive  
Pin 2: GND  
Pin 3: Transmit  
Pin 4: 5V supply

### REMOTE side



## LAN COMMUNICATION PROTOCOL

You can access the device settings through its LAN interface. The LAN interface use DHCP and static IP addressing. You can obtain the IP from the Inogeni Control App or from the serial port IP command.

## CDC-NCM COMMUNICATION PROTOCOL

The device can also be controlled through CDC-NCM interface exposed on the USB2.0 device port.

This interface has the same functions as the LAN interface, except the requests are done through USB to ease configuration.

CDC-NCM IP address: 169.254.10.10

## POE

The device can be powered from a 12V power supply or from a PoE compliant source. If the 12V power supply is connected, this one is taken in priority.

Here is the webpage that can be used to configure and upgrade the device.

The username is “admin”, and the default password is “admin”.

The **STATUS** page will give you information about the firmware installed. video and audio devices that you can monitor.



Figure 5: Status preview

The **CONFIGURATION** tab will allow you to :

- Set the HDMI resolution over HDMI
- Set the selected camera source
- Set the video input switching mode
  - o AUTO : Device will switch to newly detected video source
  - o MANUAL : Device will only switch when we get the control to do it.
- Set the audio input from USB sources or HDMI input.

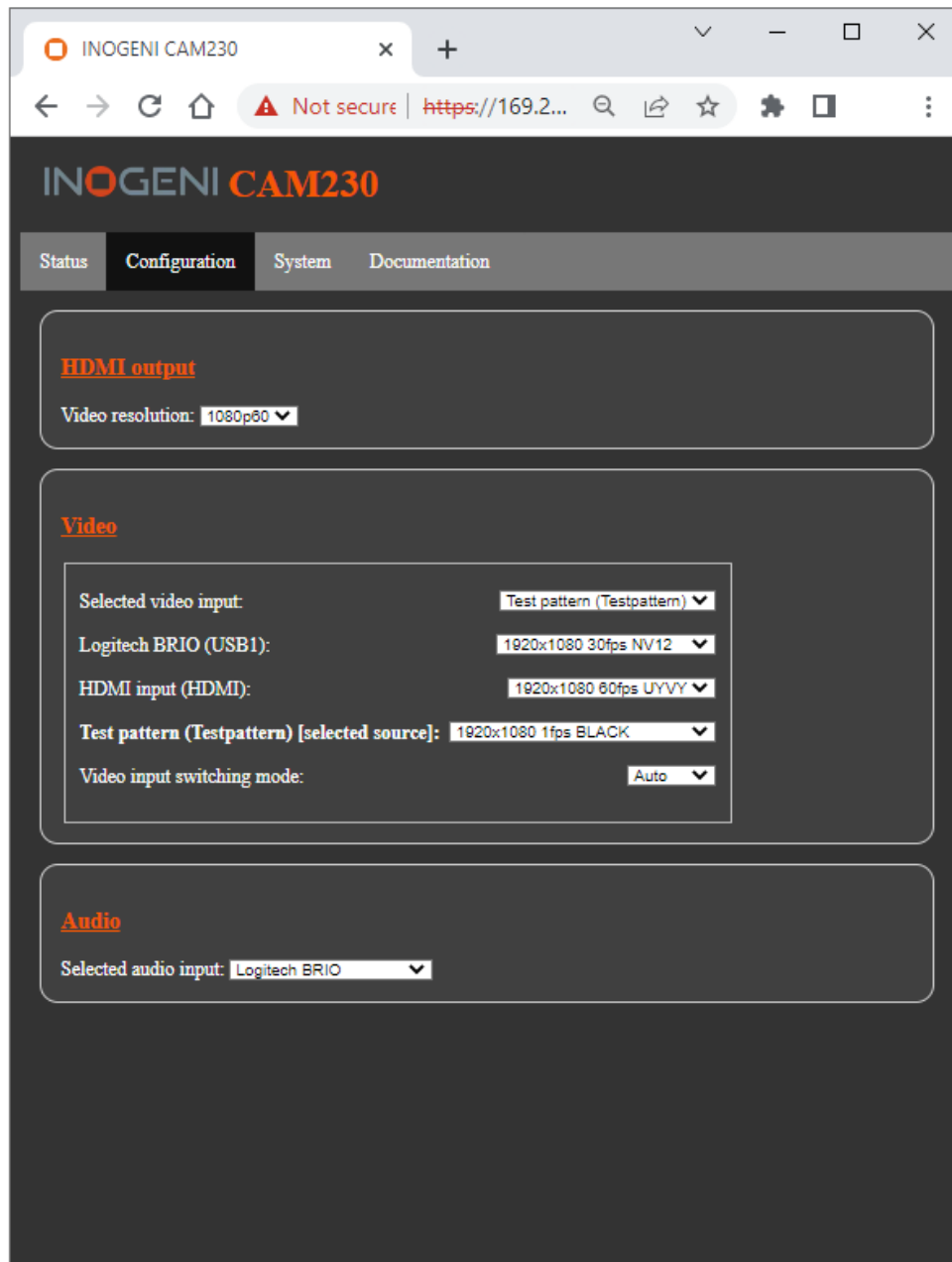


Figure 6: Configuration preview

The **SYSTEM** tab will allow you to :

- Change the current password for accessing device settings
- Get/Set REST API access token needed using REST API interface.
- Change network settings of your device
- Restore default settings and reboot the system
- Update your system



Figure 7: System preview

The **DOCUMENTATION** tab will allow you :

- Get to the present user guide
- Go to product webpage

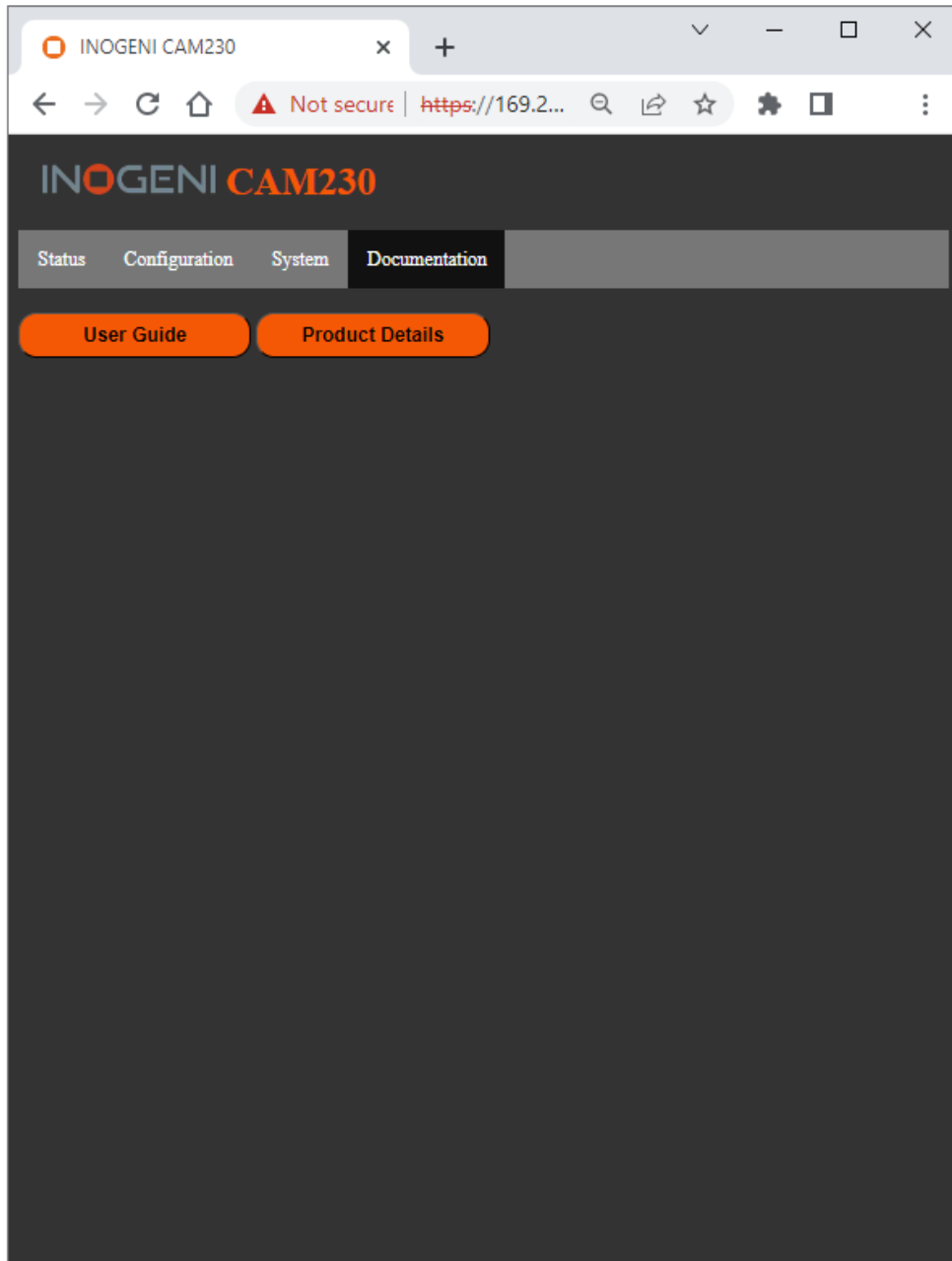


Figure 8: Documentation preview

The first time you access the webpage, your web browser is likely to complain that the connection is insecure. The reason for this is because we are using self-signed HTTPS certificate, because certificate providers will not provide certificates for address that are not globally accessible.

The webpage can set HDMI resolution, USB video input format, webpage password, or the REST API access token. Please note that in the case of the REST API token, we can only ask for the device to generate a new randomly generated token. It can also be used to upgrade the device firmware.

## REST API

The REST API need to have Authorization: Bearer <REST API access token> in the HTTP header. The response will be JSON formatted with a “message” field containing a JSON string explaining the cause of the error if any. Note that we are using self-signed certificate.

Here is the complete list of commands supported through the REST API

Command URL / Description	Body arguments	Return code	Return body
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/rstr</b>  Restore default settings		200 => success 400 => error 401 => authorization error	JSON object with multiple fields
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/reset</b>  Reset/reboot the device		200 => success 400 => error 401 => authorization error	
<b>GET</b> <b>https://&lt;IP&gt;/api/v1/version</b>  Returns firmware version		200 => success 401 => authorization error	JSON object with multiple fields
<b>GET</b> <b>https://&lt;IP&gt;/api/v1/status</b>  Return devices, video/audio inputs and HDMI output status		200 => success 401 => authorization error	JSON object with multiple fields
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/pan</b>  Relative pan of the selected camera	pan=<Integer>  The sign specifies the direction. We multiply the argument by the camera smallest step, and if the speed is too fast, we go as fast as the camera allow. We recommend using values between -10 and 10.	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/tilt</b>  Relative tilt of the selected camera	tilt=<Integer>  The sign specifies the direction. We multiply the argument by the camera smallest step, and if the speed is too fast, we go as fast as the camera allow. We recommend using values between -10 and 10.	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/zoom</b>  Relative zoom of the selected camera	zoom=<Integer>  The sign specifies the direction. We multiply the argument by the camera smallest step, and if the speed is too fast, we go as fast as the camera allow. We recommend using values between -10 and 10.	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/setHdmi</b>  Set HDMI output mode	mode=<hdmiModeIndex>  Possible <hdmiModeIndex> parameters: 0 => 1080P60 1 => 1080P50 2 => 720P60	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any



	3 => 720P50 4 => 4K24 5 => 4K25 6 => 4K30		
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/setVideoFormat</b>  Set video input format	x-www-form-urlencoded format=<formatIndex> input=<inputIndex>  Possible <inputIndex> parameters: 1 => USB input #1 2 => USB input #2 3 => HDMI input	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any
<b>GET</b> <b>https://&lt;IP&gt;/api/v1/getVideoFormats</b>  Get video input format	input=<Integer>  Possible <Integer> parameters: 1 => USB input #1 2 => USB input #2 3 => HDMI input	200 => success 400 => error 401 => authorization error	JSON object with multiple fields
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/setAudioInput</b>  Set audio input	input=<Integer>  The argument specifies the index of the audio input. To see available inputs, use “status” command.	200 => success 400=> error 401 => authorization error	JSON object with message field explaining error if any
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/setVideoInput</b>  Set video input	input=<Integer>  Possible <Integer> parameters: 1 => USB input #1 2 => USB input #2 3 => HDMI input  The argument specifies the index of the video input. To see available inputs, use “status” command.	200 => success 400=> error 401 => authorization error	JSON object with message field explaining error if any
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/setVideoInputMode</b>  Set video input switching mode	mode=<mode>  Possible <mode> parameters: 0 => manual switching 1 => automatic switching		
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/disableSerialInterface</b>  Disable serial interface	<Integer>  If integer is 1, will disable serial interface, otherwise will enable it. This function must be used when using the “serialRead” and “serialWrite” commands.	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any
<b>GET</b> <b>https://&lt;IP&gt;/api/v1/serialRead</b>  Read serial data from RS232		200 => success 400 => error 401 => authorization error	JSON object with message field containing characters read from serial port
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/serialWrite</b>  Write serial data to RS232	<Content to write>	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any
<b>POST</b> <b>https://&lt;IP&gt;/api/v1/setNetwork</b>  Configure network settings	x-www-form-urlencoded mode=<static, dhcp> If mode is static, must provide following args:	200 => success 400 => error 401 => authorization error	JSON object with message field explaining error if any

```
ip=<ipv4 address>  
gateway=<ipv4 gateway>  
netmask=<ipv4 netmask>
```

## INOGENI CONTROL APP

You can use our Control App to monitor firmware information, upgrade and configure your unit.



**NOTE:** You need to use the USB-B to USB-A cable provided with the box for the Control App to detect the unit.

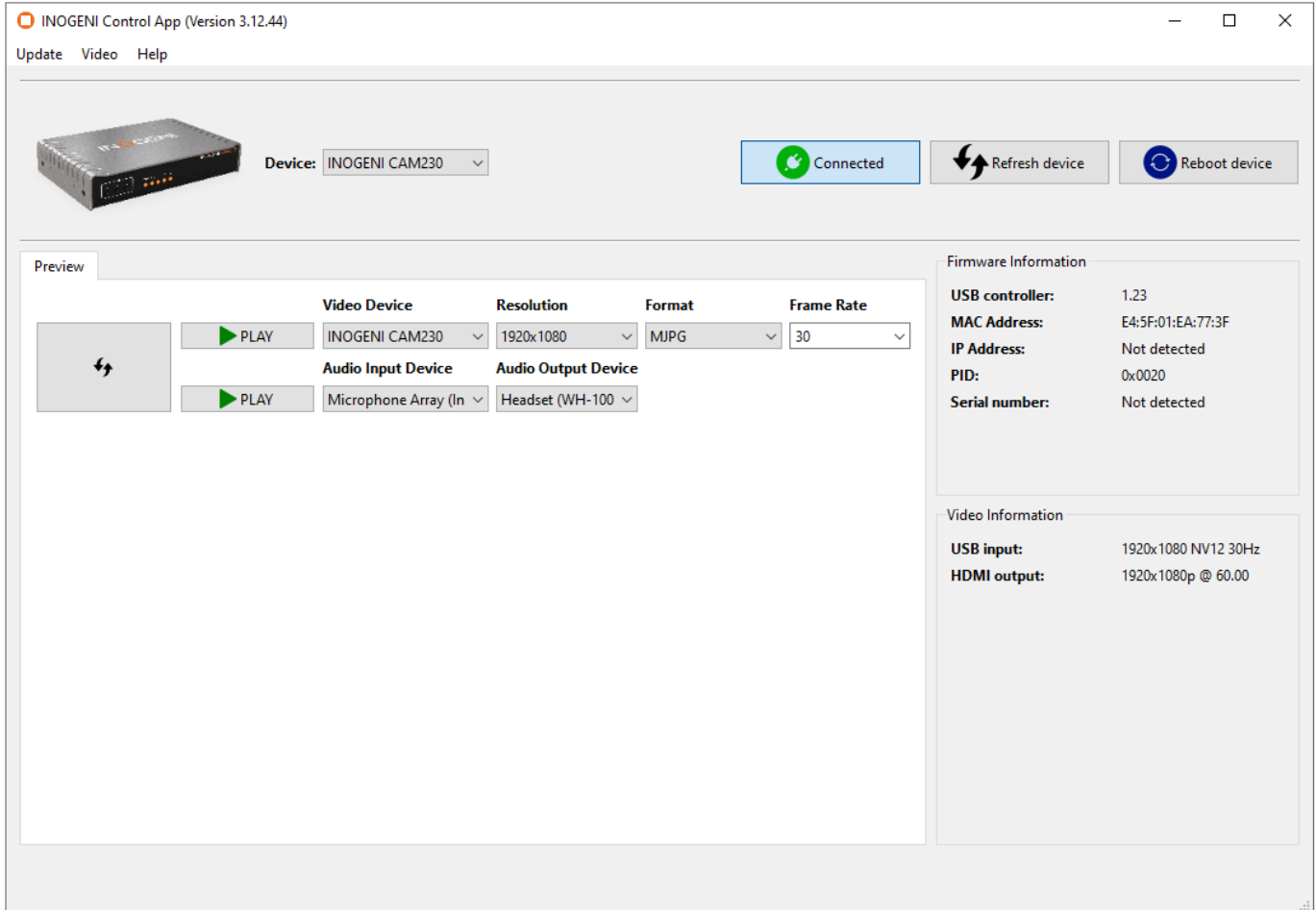


Figure 9: INOGENI Control App preview

## MECHANICAL SPECIFICATIONS

You can find the mechanical specification here that lists the holes. All dimensions are in **mm [in]**.

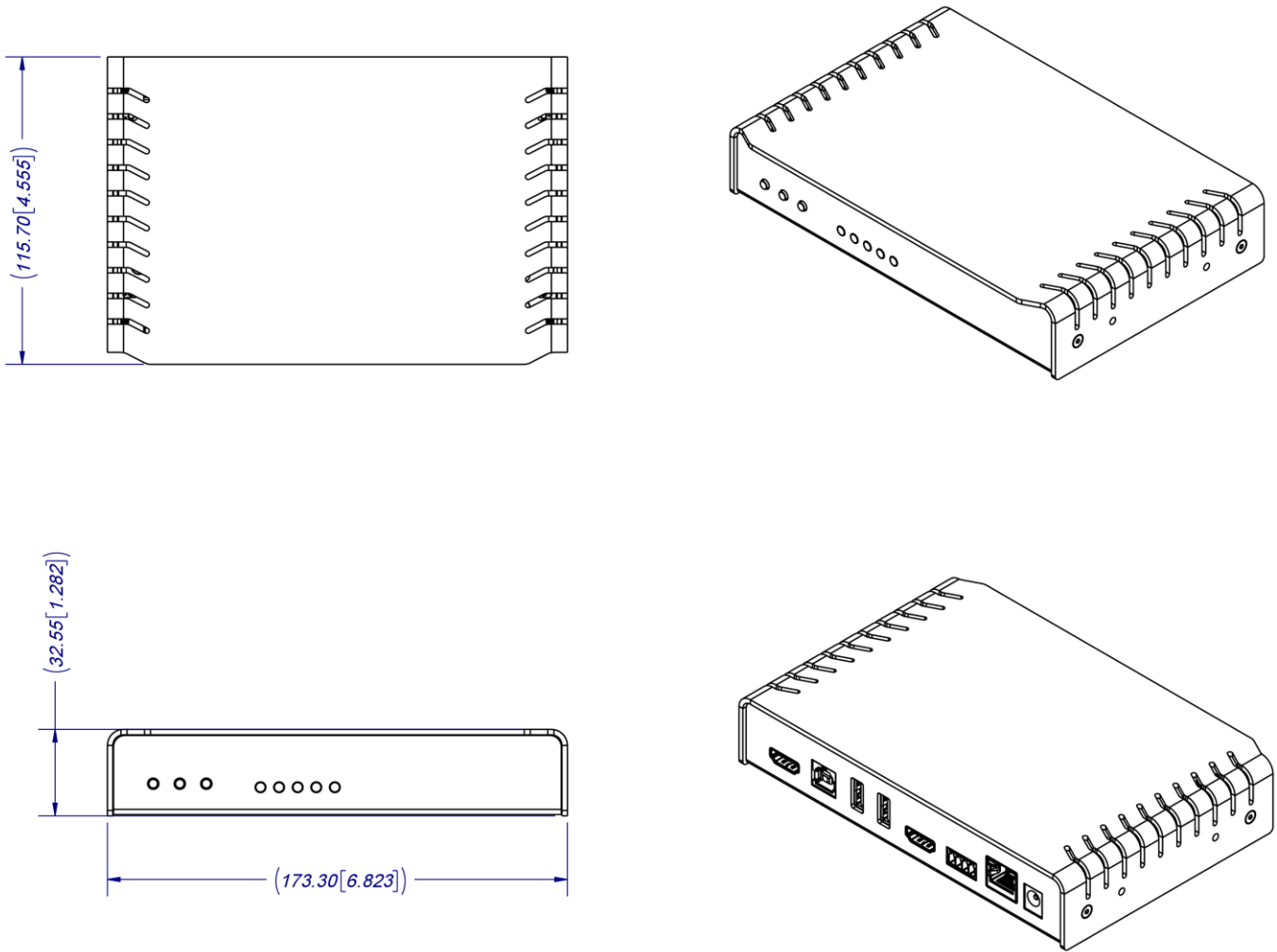


Figure 10: Top plate dimensions

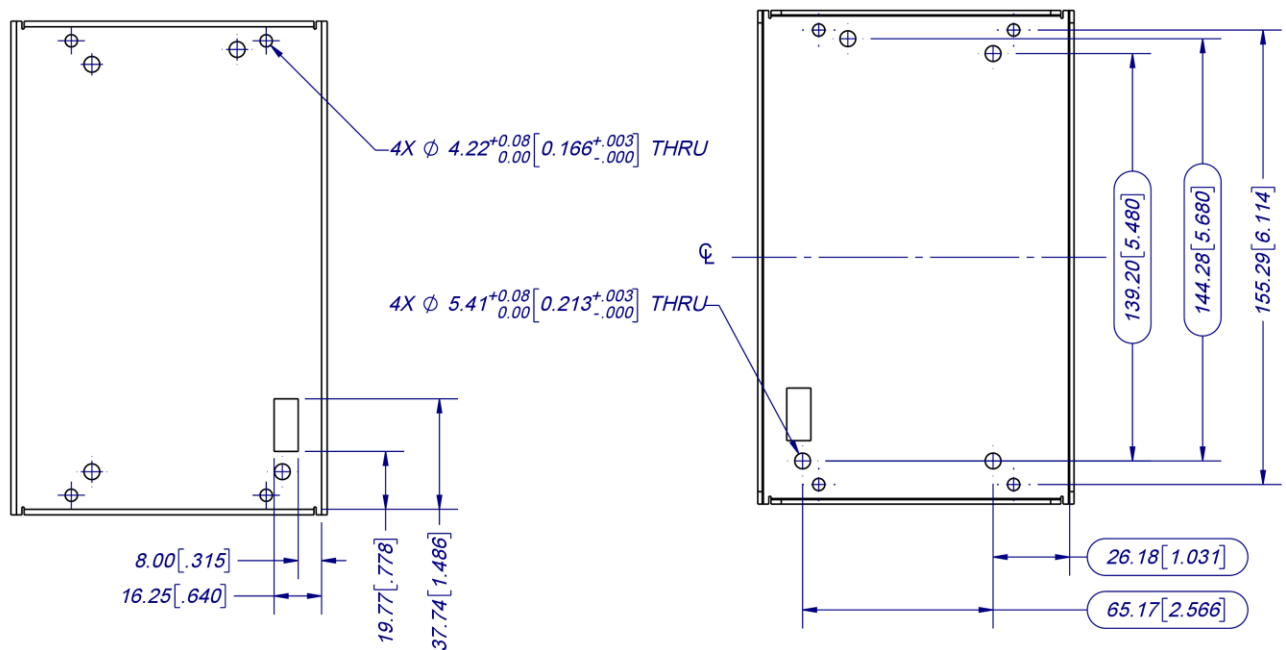


Figure 11: Bottom plate dimensions and holes positions

## DIP SWITCHES

Here you can find the behavior of the DIP switches located at the back of the unit.

Switch	Position	Description
SW1	OFF	For future use.
	ON	
SW2	OFF	For future use.
	ON	
SW3	OFF	For future use.
	ON	
SW4	OFF	For future use.
	ON	
SW5	OFF	Reserved.
	ON	
SW6	OFF	Disable 5V on terminal block
	ON	Enable 5V on terminal block. This switch must be set to power up the connected remote.

## TROUBLESHOOTING SECTION

Here is the troubleshooting section for the device.

Problem	Resolution
<b>The device keeps rebooting when we connect USB powered cameras. The device is connected to a PoE switch.</b>	If you connect high consuming USB cameras that are powered by the USB bus, we recommend using the provided power supply to accommodate for the power demand.
<b>We cannot detect the USB output on the PC when using it with a USB extender</b>	The device has a USB2.0 interface only. Make sure that the USB extender you intend to use supports USB2.0. You can use our own set of USB extenders that are proven to work with our devices. <a href="https://inogeni.com/support/compatible-usb-extendere/">https://inogeni.com/support/compatible-usb-extendere/</a>
<b>We cannot get the HDMI feed to go through the device.</b>	Please do the following checklist : <ul style="list-style-type: none"><li>- Make sure HDMI connection is correct. HDMI cable should be within 30ft. Otherwise, you need to have an active HDMI extension.</li><li>- Monitor if the HDMI led is ON.</li><li>- Monitor the video resolution through our app or through the web interface if it is detected properly.</li><li>- Make sure that the HDMI feed is not an encrypted HDCP source like a blu-ray or set-top box. The HDMI input is compatible with HDMI cameras.</li></ul>
<b>My camera software running on my computer is not detecting the camera while the CAM230 is connected in line.</b>	Unfortunately, this is the expected behavior since the PC is agnostic of the USB camera. However, the device supports all UVC controls (pan, tilt and zoom controls) and can route them to the selected camera.

## SUPPORT

Engineered by video professionals, for video professionals, it is your most compatible USB 3.0 device. INOGENI expertise at your fingertips:

- **Expert Technical Support team** at [support@inogeni.com](mailto:support@inogeni.com) for immediate help or if you have any technical question about our products.
- Extensive **Knowledge Base** to learn from other customers experiences.

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## CERTIFICATIONS



### FCC Radio Frequency Interference Statement Warning

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference, and  
(2) this device must accept any interference received including interference that may cause undesired operation.

### IC Statement

This Class A digital apparatus complies with Canadian CAN ICES-3(A)/NMB-3(A).



### CE Statement

We, INOGENI Inc., declare under our sole responsibility that the CAM230, to which this declaration relates, is in conformity with European Standards EN 55032, EN 55035, and RoHS Directive 2011/65/EU + 2015/863/EU.



### WEEE Statement

The European Union has established regulations for the collection and recycling of all waste electrical and electronic equipment (WEEE). Implementation of WEEE regulations may vary slightly by individual EU member states. Please check with your local and state government guidelines for safe disposal and recycling or contact your national WEEE recycling agency for more information.