



# INOGENI SHARE2U / CAM300

## Firmware upgrade procedure from v1.x to v2.x

### PREREQUISITES PRIOR TO THE UPGRADE

Here are the prerequisites to successfully upgrade your unit from v1.x to v2.x firmware.

- You must have a **USB drive** with at least **1GB** of free space.
- Here is the formatting of the device serial number:
  - **SHARE2U:** SU [A] [BBB] [CCCC]
  - **CAM300:** KC [A] [BBB] [CCCC]
- ⇒ [BBB] **must be equal or greater than 111.**
- Your unit must run **application version greater or equal to 1.12.20** to support this upgrade process.



#### Device configuration will be lost after the upgrade.

Please backup important information like network configuration and user settings. You cannot revert to the original firmware after this operation.

### UPGRADE PROCEDURE

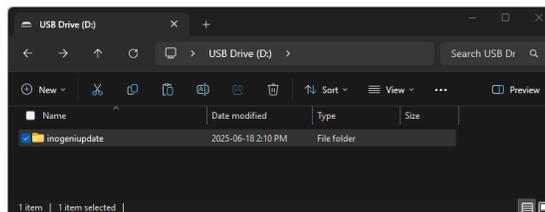
Here is the procedure for upgrading your unit.

#### 1. Download Firmware Package:

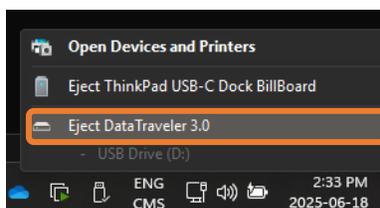
- Obtain the firmware package (.zip compressed file) from the INOGENI website or from our support team.
- If you need help, please contact support at [support@inogeni.com](mailto:support@inogeni.com).

#### 2. Prepare USB Drive:

- Extract the firmware package (.zip compressed file) on your computer.
- Browse to the extracted archive.
- Copy the “inogeniupdate” folder to the root of your USB drive.



- Eject safely the USB drive from your computer and disconnect it.



### 3. Power Down Device:

- Unplug the power and the cameras connected to your SHARE2U / CAM300 unit.

### 4. Connect USB Drive:

- Plug the USB drive into the USB camera port of your device.



### 5. Power Up Device:

- Connect power to your SHARE2U / CAM300 unit.
- After a few seconds, all front LEDs will light up, indicating the upgrade process has started.



**Do not disconnect power during this process to avoid bricking your unit.**



### 6. Wait for Completion:

- The upgrade process can take up to 5 minutes.
- Wait until the front LEDs are flashing continuously.

### 7. Finalize Update:

- When the LEDs are flashing continuously, disconnect the USB drive.
- Power cycle your unit.



**Your device is now updated to the latest firmware!  
You can now use the INOGENI Maestro v2.2 to monitor and configure your unit.**