

# ZOOM-CERTIFIED

FOR INOGENI 4K2USB3, 4KXUSB3 AND SDI2USB3

## USER GUIDE

INOGENI **zoom** Rooms

Enhance your Zoom Rooms experience with INOGENI capture cards



# ZOOM ROOMS

## USER GUIDE

### INOGENI 4K2USB3, 4KXUSB3 AND SDI2USB3

#### CAMERAS VS HDMI SCREEN-SHARING DEVICES

Inside Zoom Rooms, there are two types of video devices: cameras and HDMI screen-sharing devices. Cameras are used to film the audience, while capture devices can be used for HDMI screen sharing. HDMI screen sharing is useful if you want to share content from another HDMI source, such as a laptop. Capture devices behave differently from cameras since the audio of capture devices are mixed with the primary audio source of the room. Also, the "Switch Camera" button inside the meeting control panel of your controller can only be used to switch between cameras.

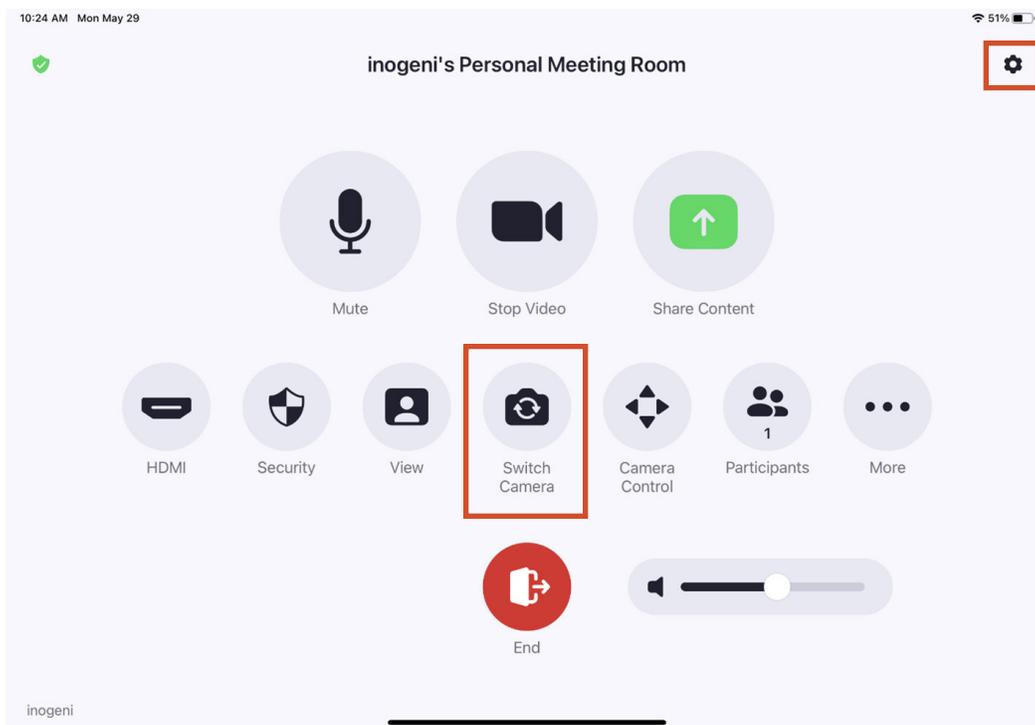


Figure 1: Zoom Rooms Meeting Configuration panel



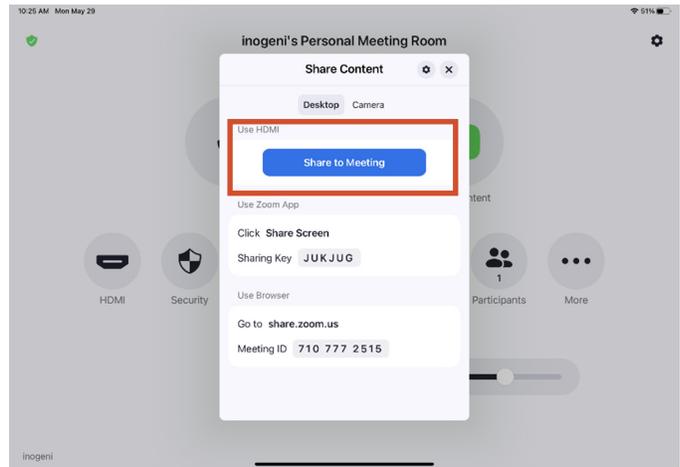
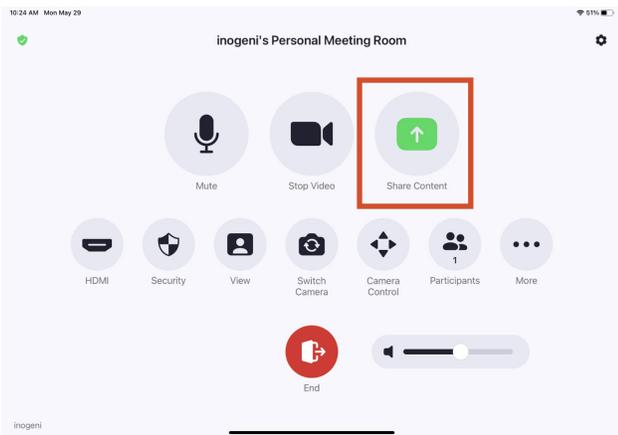


Figure 2: Sharing content

You can stop HDMI sharing by clicking on the “Stop Sharing” button in the “Sharing Content” menu of your tablet control app.

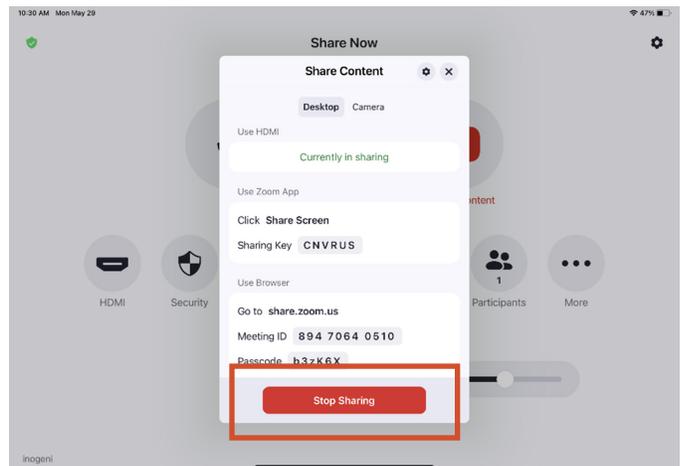
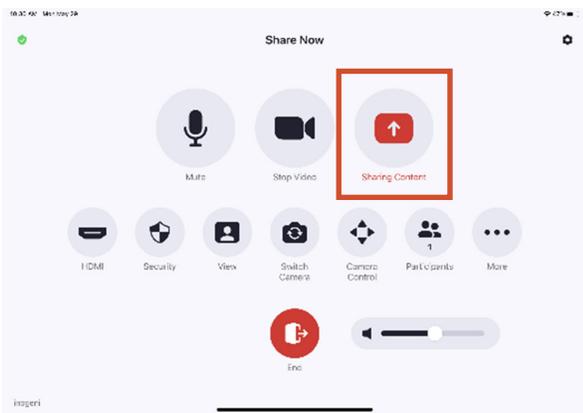


Figure 3: Disabling content sharing

## YOU CAN ALSO USE INOGENI CAPTURE CARD AS A CAMERA DEVICE

To do so, you need to specify the INOGENI device as the primary camera inside the Zoom Rooms settings. You can make this change with the Zoom Rooms control tablet (you may need a passcode from the room administrator to change Zoom Rooms settings).

For example, with the controller connected to your room, click **“Settings.”** Then, click **“Camera”** and select INOGENI 4K2USB3 as the primary camera. The 4K2USB3 won’t be a capture device anymore; you will be able to switch between it and any other camera sources, if any, with the **“Switch Camera”** button in the tablet control app.

You may need to start a new meeting if you change the 4K2USB3 from a capture device to a camera source.

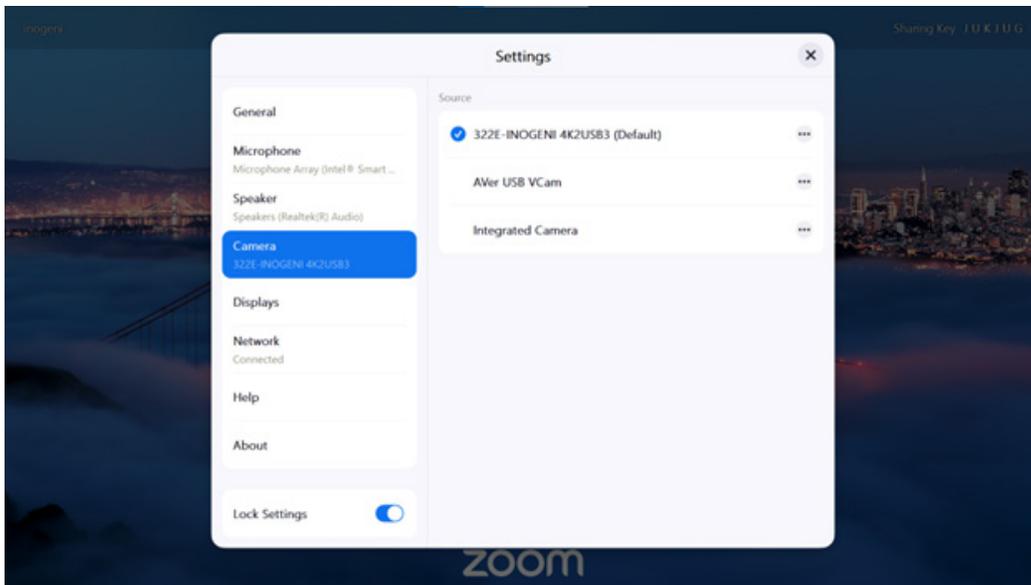


Figure 4: Setting the device as a camera

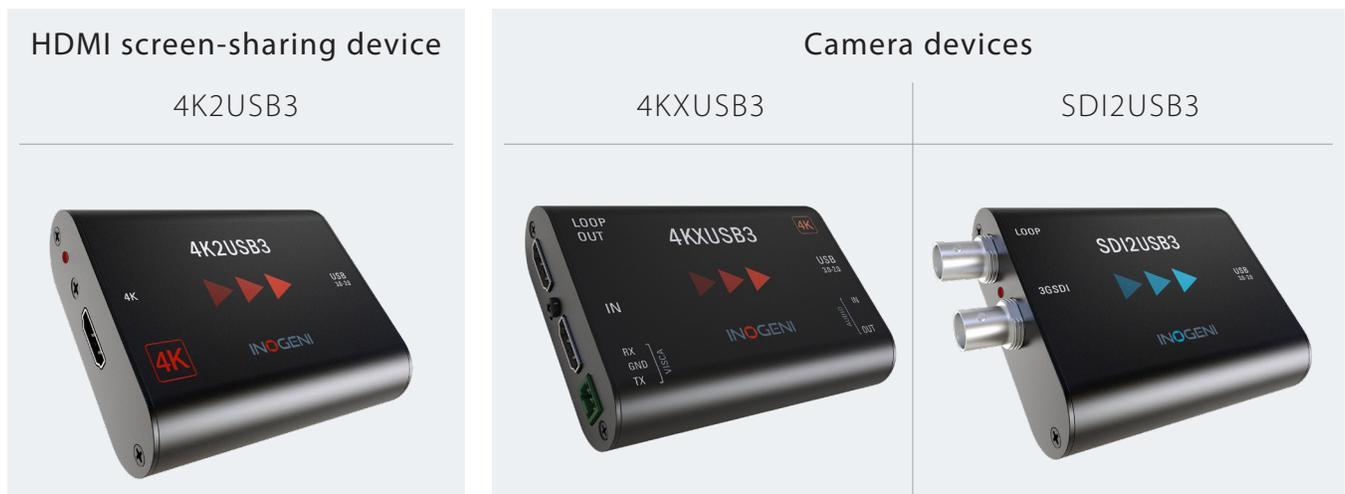
## Using INOGENI’s 4K2USB3 as a camera device (special settings required)



## INOGENI DEVICES WITH ZOOM ROOMS

All other INOGENI devices are seen as cameras inside Zoom Rooms. This means that the SDI2USB3, 4KXUSB3, U-CAM, SHARE2, SHARE2U, CAM300 and CAM230 are all seen as cameras in Zoom Rooms.

You can switch between them and any other camera sources added to your room with the “Switch Camera” button on your controller.



The 4KXUSB3 is detected by ZOOM as a camera device  
Control your PTZ camera with Zoom commands  
via the Visca — RS-232 control



### The SDI2USB3 is detected by ZOOM as a camera device



## TROUBLESHOOTING

Here is the troubleshooting section. You will find useful information here.

PROBLEM	RESOLUTION
We do not have any audio when capturing feed from our device.	<p>Please check if your system is accessing your audio devices. Some systems have an audio management configuration that may interfere with USB audio devices.</p> <p>For example, if you are using Dell computers, you probably have Dell Optimizer software installed. This software interferes with our devices when the “Remove My Background Noise” feature is enabled. Disabling it will solve your issue.</p>